



College of
Policing

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Date: 10th August 2020

Our Reference: FOIA-2020-092

RE: Your request for information under the Freedom of Information Act 2000

I write in response to your Freedom of Information Act 2000 (FoIA) request dated **03/08/2020**, in which you requested:

“Can you forward to me please the guidance sent out to the college to various police forces which relate to complaints that have to be dealt with by another person and not the officer or staff member that the complaint is about.”

Decision

When a request for information is made under the FoIA 2000, a public authority has a general duty under section 1(1) of the Act to inform an applicant whether the requested information is held. There is then a general obligation to communicate that information to the applicant.

Under section 1(1), I can confirm the College **holds no recorded information** within the scope of your request.

Your rights are provided at the bottom of this letter.

Yours sincerely,

Kate Kaufman | Legal Researcher

Legal Services

College of Policing

Email: FOI@college.pnn.police.uk

Website: www.college.police.uk

Your right of review

Under the Freedom of Information Act 2000 you have a right to request an internal review if you are dissatisfied with our handling of your request. Review requests should be made in writing (by email or post) within **40 working days** from the date of our original response. We will aim to respond to your review request within **20 working days**.

The Information Commissioner's Office (ICO)

If, after lodging a review request you are still dissatisfied, you may raise the matter with the ICO. For further information you can visit their website at <https://ico.org.uk/for-the-public/official-information/>. Alternatively, you can contact them by phone or write to them at the following address:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Phone: 0303 123 1113